

What Makes Up Your City of Apalachicola Utility Bill?

Do you know what is included in your monthly Utility Bill? The bill is a combination of monthly fees and usage charges for the services provided. Below is a breakdown of the fees & charges on your bill. There are two rate classes depending on the type of account you have, either residential or commercial. There are also different rates for accounts within the city limits and for accounts outside the city limits.

All fees are approved by the City Commission as part of the annual budget process, are posted on the City's website and available on page 28 & 29 of last year's budget. You can access the budget using the link below;

<https://www.cityofapalachicola.com/wp-content/uploads/2025/09/20250926120531397.pdf>

Water Charge – is comprised of a monthly fee (Residential - \$15.24 within City, \$19.04 outside City) (Commercial - \$32.91 within City, \$41.12 outside City) for each account regardless of usage AND a water usage charge based on the amount of water used in the billing cycle.

Sewer Charge – is comprised of a monthly fee (Residential - \$24.98 within City, \$31.20 outside City) (Commercial - \$36.59 within City, \$45.68 outside City) for each account regardless of usage AND a sewer charge based on the amount of water used in the billing cycle.

Garbage – is comprised of a monthly fee for each account. Garbage collection is required for all residential and commercial accounts in the city limits. The basic residential can rate is \$26.55 or \$40.97 for commercial accounts.

Sewer Usage Fee (SUF) - is the monthly fee charged to all accounts with sewer service (both in and out of City limits) to repay the state revolving loan. This fee is \$29 per month for residential accounts and \$95 for commercial accounts.

Stormwater Fee – is only charged to accounts within the City limits. The residential fee is \$1.00 per month and \$2.00 for commercial accounts.

So, what happens if there's no water usage. Using a residential account within the city limits as an example, the monthly water fee (\$15.24), sewer fee (\$24.98), garbage fee (\$26.55), SUF (\$29) and Stormwater fee (\$1.00) totaling ~\$96.00 are still charged. What isn't charged is the water or sewer usage, which is based on the amount of water used.

PAYMENT REMINDER: Payments are due by the 15th of each month to avoid a 10% late fee. If payment is not received by the 20th of the month, a \$25.00 late fee will be assessed. Service will be shut off if payment is not received by 21st of the month, and partial payments do not avoid disconnecting service. If an account is delinquent for 2 consecutive months, the water meter will be removed and the deposit on file applied to the account. A non-refundable reinstatement fee of \$100.00 and a new deposit will be required to restore service.

If you have questions about your account, please call the Utility Billing office at (850) 653-9319

OFFICE HOURS: Monday - Friday 8:00am-4:00pm

City Hall is located at 1 Bay Ave, Apalachicola, Florida 32320

WATER/SEWER AFTER HOURS EMERGENCY NUMBER: (850) 653-6845